

# AMBULATORY SURGERY CENTERS

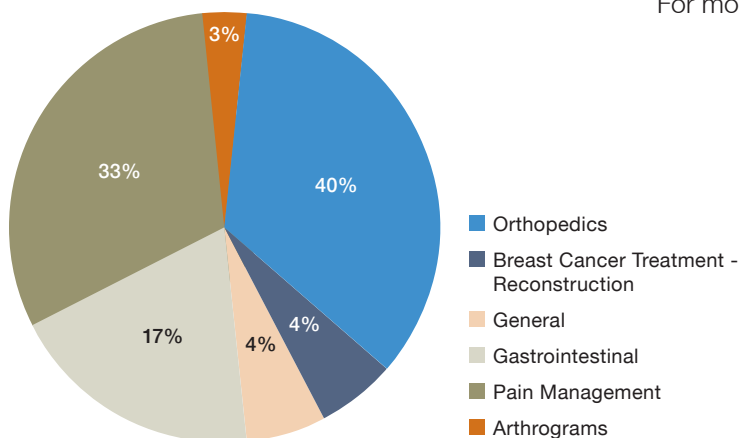
Researchers at the University of California, Berkeley estimate that Ambulatory Surgery Centers (ASCs) saved Medicare \$7.5 billion from 2008 to 2011. Going forward, ASCs have the potential to save the Medicare system an additional \$57.6 billion over the next decade. For consumers, ASCs often add a measure of convenience. HOI operates two ASCs – Main Street Specialty Surgery Center (MSSSC), and Orthopedic Surgery Center of Orange County (OSCOC). Both surgery centers experienced strong growth over the past year.

## MAIN STREET SPECIALTY SURGERY CENTER

Main Street Specialty Surgery Center (MSSSC) is a state-of-the-art orthopedic and multi-specialty ambulatory surgery center in Orange, California, since 2000. As a multispecialty facility, in addition to orthopedics MSSSC offers surgical services that include: general surgery, breast surgery, plastic surgery, endoscopic GI and pain management procedures. Approximately 6,200 operations and procedures are performed annually in the center's five operating rooms and two procedure rooms.

### Main Street Specialty Surgery Center Fiscal Year 2013 Volume

Percentage Per Specialty



MSSSC has a team of 22 orthopedic surgeons who specialize in complex procedures of the foot and ankle, hand and wrist, hip, knee, sports medicine, shoulder and elbow and spine. All are board certified and/or fellowship trained. Nursing and allied health staff is carefully selected based upon their credentials, experience and commitment to patient care.

MSSSC is certified by Medicare and the Accreditation Association for Ambulatory Health Care (AAAHC). The center recently received the highest possible rating from AAAHC for its quality of service and performance. In addition, its most recent satisfaction survey shows 100 percent satisfaction with confidence in care and recommendation of the facility.

For more information, please visit [www.msssc.com](http://www.msssc.com).

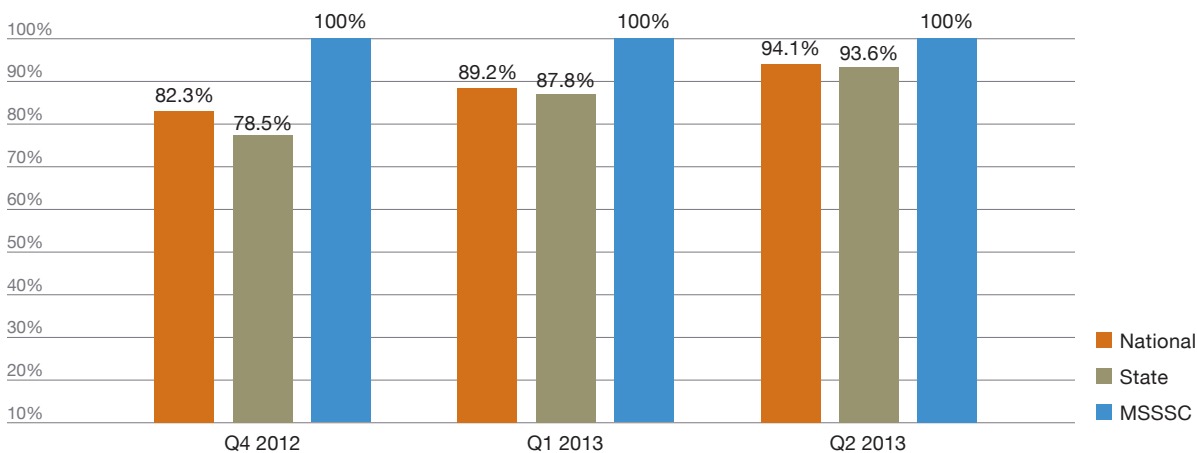


**“WE TIRELESSLY STRIVE FOR EXCELLENCE. THE COMMUNITY WE SERVE DESERVES NOTHING SHORT OF PERFECTION.”**

**JEFF BERNHARDT, RN, CLINICAL DIRECTOR OF MSSSC**

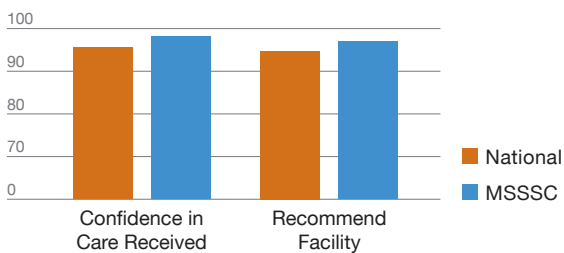
Rigorous tracking at HOI, MSSSC and OSCOC of patient safety metrics protects patients. Standardized measures selected by the Centers for Medicare & Medicaid Services (CMS) for FY 2013 to measure the quality of care for patients in the ASC setting include: patient burns; patient falls; wrong site, wrong side, wrong patient, wrong procedure, wrong implant; hospital transfer/admission; and prophylactic intravenous antibiotic timing. Here is how MSSSC fared on this important benchmark. ▼

### 2013 CMS Quality Reporting Data for MSSSC



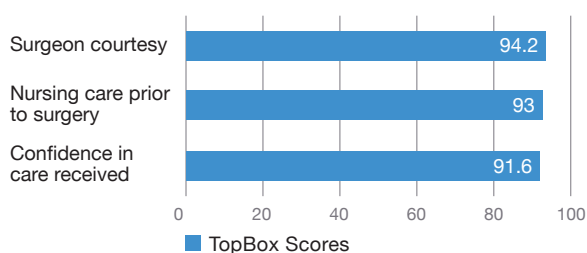
Source: CMS ASCQR for Q4 2012 to Q2 2013.

### Key Loyalty Indicators



Source: Main Street Specialty Surgery Center survey

### Highest 3 TopBox Performance

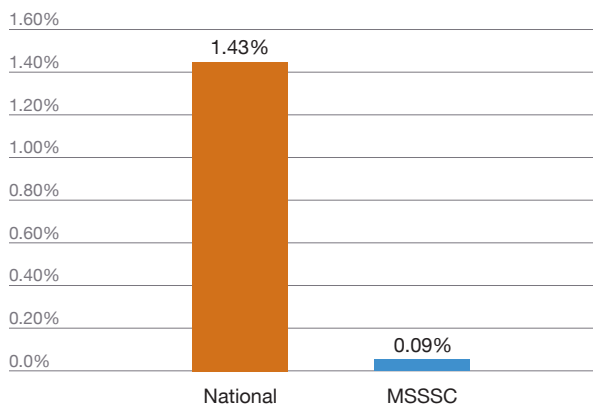


Source: Main Street Specialty Surgery Center survey

THE MOST RECENT MSSSC PATIENT SATISFACTION SURVEY SHOWS  
**100 PERCENT SATISFACTION WITH CONFIDENCE IN CARE AND  
 RECOMMENDATION OF THE FACILITY.**

AMBULATORY SURGERY CENTERS (ASC) CONTINUED

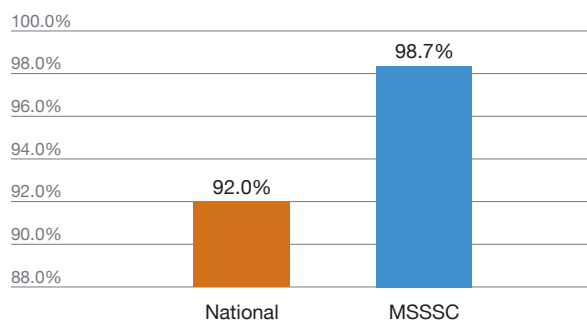
**Main Street Specialty Surgery Center  
 Post-Operative Infections**



Source: CMS ASCQR for Q4 2012 to Q2 2013.

On-time, pre-operative administration of antibiotics is considered a best practice to prevent surgical site infection. On this benchmark, MSSSC achieved a 98.7 percent success rate, exceeding the national average of 92 percent. ▼

**Main Street Specialty Surgery Center  
 Prophylactic IV Antibiotic Administration  
 On-Time – Per ASC SCIP Protocol**



Source: CMS ASCQR for Q4 2012 to Q2 2013.

**Main Street Specialty Surgery Center  
 Patient Safety**

PATIENT SAFETY MEASURES	MSSSC	NATIONAL
Cardiac and/or respiratory arrest	0.0%	0.13%
Hemorrhage/excessive bleeding	0.0%	0.10%
Medication error	0.0%	0.70%
Post surgical wound infections	0.5%	1.43%
Other complications	0.2%	3.15%
Hospital transfer	0.1%	1.48%
Return to surgery within 48 hours	0.1%	0.20%
Wrong site, side, procedure, implant	0.0%	0.00%

Source: MSSSC Dashboard, 2013